

RESOURCES: CAMPUS LIFE

Campus Safety

285 Manning Drive (via Hardin Drive)
Monday - Friday, 7:30 a.m. to 5:00 p.m.
(919) 962-8100 (non-emergency) or 911

UNC Police is committed to creating and maintaining an environment where students, employees, and visitors to campus can feel safe in this vital community. Through its philosophy of community-oriented policing (COP), the department strives to employ professionalism, problem solving, and innovative strategies to remain one of the premier public safety agencies in the nation.

Familiarize yourself with security resources such as the campus-wide network of emergency call boxes, Smart911, self-defense instruction, other crime prevention classes, and much more.

In addition, the University has the capacity to send emergency warnings by text message to students, faculty, and staff through its Alert Carolina initiative. The entire University community is encouraged to educate itself regarding UNC's emergency communications resources and to register cell phones for this method of communication by visiting the Alert Carolina website (<https://alertcarolina.unc.edu/>).

The LiveSafe App provides students, faculty, and staff a direct connection to UNC Police so that everyone can easily communicate all their safety needs. Its easy-to-use features help you stay safe every day and enable us to better protect you. Benefits include the ability to share information, tips, and safety concerns with UNC Police via pictures, video, or audio messaging; easy access to call or message UNC Police to summon help; access to SafeWalk (<https://safewalk.unc.edu/>), a GPS-tagged monitoring feature that allows your friends and family to keep you virtually covered until you arrive safely at a destination; and easy-to-find information and location of safety resources on and off campus. To download and set up LiveSafe on your iPhone or Android phone, select "University of North Carolina Chapel Hill" as your affiliation and fill in your user profile.

UNC-Chapel Hill students and staff can learn how to respond in an active shooter scenario by attending a "Shots Fired" training presentation offered by UNC officers.

Concerns may be addressed at the following campus telephone numbers:

- General Information: (919) 962-3951
- Police Emergencies: 911
- Police Non-emergencies: (919) 962-8100

Carolina Housing

Student and Academic Services Building North
CB# 5500
450 Ridge Road
(919) 962-5401
housing@unc.edu

Carolina Housing (<https://housing.unc.edu/>) works to provide convenient housing that is secure, inclusive, and supportive. Students create a home in our on-campus communities, build lifelong friendships and develop skills for their current and future successes as they journey through their Carolina experience. Students are encouraged to work towards leaving

their "HEELprint" on the larger University by connecting with resources, taking advantage of leadership opportunities, and making a difference while they are Carolina students. By getting involved, students develop an identity with the larger University community, create social networks, and find opportunities for intellectual, spiritual, physical, and occupational growth.

Carolina Housing is an integral part of the academic and social community at UNC-Chapel Hill. It is committed to providing an environment conducive to the educational, psychological, and social development of residents. It strives to build a community that balances respect for the individual as well as the rights and interests of the whole community. All members of the residence hall and apartment community — residents, staff, and visitors — are expected to act in a manner that demonstrates respect and consideration for those around them.

Carolina Housing offers a variety of academic success and engagement initiatives to help student staff and on-campus residents develop healthy academic habits and support systems that lead to student success. These initiatives include residential learning programs, academic advising in the residence halls, transitional programming for first-year students, faculty engagement programs such as Meals with Heels and the Scholar in Residence, individual community programming on academic success, and an experiential education course, EDUC 318. This holistic approach complements classroom experiences and lays the foundation for students to become better prepared to succeed in life beyond college.

Graduate Student Housing. Carolina Housing recognizes that the living needs of graduate and professional students are usually different from those of undergraduates. At Carolina, graduate and professional students can enjoy the benefits of being affordably close to classes, facilities, and events, and living in a community of fellow graduate students where the atmosphere is characterized by early quiet hours and respect for personal time and space.

Baity Hill Graduate and Family Housing (<https://housing.unc.edu/live/explore-the-halls/graduate-and-family-housing/>) is Carolina's on-campus community for graduate students providing apartment-style housing. The property houses students with families and graduate students with roommates. This one- and two-bedroom apartment community is situated on rolling hills adjacent to the campus. The apartments are within walking distance of the campus and are served by campus and city bus routes. Rental costs compare favorably with similar area housing.

Parking is available for graduate students on a limited basis, and a fare-free campus bus service offers several routes that connect the north, middle and south regions of campus. Find specifications for apartments by visiting the Carolina Housing website (<https://housing.unc.edu/live/explore-the-halls/graduate-and-family-housing/>).

Generally, demand for on-campus housing for graduate students exceeds the supply. On-campus housing is not guaranteed for graduate students, although every effort is made to offer a space to all applicants. Returning residents have priority to re-contract for the following academic year before spaces are offered to new graduate students. Additional information is available on the Carolina Housing website (<https://housing.unc.edu/live/explore-the-halls/graduate-and-family-housing/>).

Off-Campus Graduate Student Housing. Off-campus housing refers to any housing not owned and operated by the University of North Carolina at Chapel Hill. This category includes small group housing such as fraternities and sororities, as well as apartments, houses, and rooms. Two-thirds of the University's students live in the off-campus market.

Students will find furnished and unfurnished units, as well as units within walking distance to campus or spread throughout Chapel Hill and Carrboro.

Carolina Union

The Carolina Union (<https://carolinaunion.unc.edu/>) creates safe, inclusive, and educational experiences that enable students to maximize their time at Carolina. "Carolina Union" is the term used for both the Frank Porter Graham Student Union Building and the University department that serves students in many areas of their cocurricular lives. Governed by a board of directors consisting of students and faculty, the Carolina Union's role is to unify the campus community by providing programs, services and facilities.

Cultural, educational, and social programs are planned and implemented by the Carolina Union Activities Board (<https://carolinaunion.unc.edu/departments/student-life-leadership/student-activities/carolina-union-activities-board-cuab/>) (CUAB).

The Union contributes to the educational mission of the University by providing cultural, social, educational and entertainment programs. The Union also provides many services for the University community, supporting and enhancing student organizations and the programs they create.

- Student Life and Leadership (<https://carolinaunion.unc.edu/depts-services/student-life-leadership/>)
- Event Services (<https://carolinaunion.unc.edu/depts-services/event-services/>)
- Communications and Creative Services (<https://carolinaunion.unc.edu/services/communications-creative-services/>)
- Student Organizations (<https://carolinaunion.unc.edu/depts-services/student-organizations/>)
- Fraternity and Sorority Life (<https://fsl.unc.edu/>)

The Office of the Dean of Students

Student Academic Services Building North, Suite 1106
450 Ridge Road
(919) 966-4042

The Office of the Dean of Students (<https://odos.unc.edu/>) provides support and assistance to the University of North Carolina at Chapel Hill community, empowering students to succeed in navigating the University environment. Its four pillars — Care, Collaborate, Celebrate, and Empower — inform its programs, services, and initiatives. The office often serves as a beginning point of contact for students, faculty members, staff, families, and community constituencies regarding various student concerns. It supports student academic, personal, and professional development through a combination of individual initiatives, innovative outreach programs, and cocurricular opportunities, as well as policy development and oversight.

Off-Campus Student Life

Room 211 Henry Owl Building
CB# 5000
230 E. Cameron Ave
(919) 445-5049

offcampus@unc.edu (e-mail)
offcampus.unc.edu (<http://offcampus.unc.edu>) (Web)

offcampushousing.unc.edu (<http://offcampushousing.unc.edu>) (Web)

In alignment with the mission of Student Affairs at the University of North Carolina at Chapel Hill, Off-Campus Student Life (<http://offcampus.unc.edu/>) is committed to educating all students (undergraduate, graduate and professional) in life skills related to living off campus and in the community. These skills include:

- Becoming responsible tenants and community members knowledgeable of city ordinances and community quality of life issues
- Making informed choices about housing and roommates
- Gaining proficiency in problem solving when landlord and roommate difficulties arise
- Understanding personal safety and responsibility

For many students, transitioning into off-campus housing is as much a part of their college experience as first moving into the residence halls. For graduate and professional students, living in graduate housing like Baity Hill or in the community (Chapel Hill, Carrboro, or beyond) during their entire time at Carolina fits with their place in life and needs as a post-college adult. But, there can be significant challenges when leaving the intentional structure of an on-campus living environment. We are here to help students navigate their way as successful neighbors in our greater Chapel Hill–Carrboro community. We advocate for and educate toward the development of students as knowledgeable, active, and responsible community citizens. Students living off campus and in the community have rights and responsibilities associated with their pursuit of an enjoyable and safe living experience. We provide services and educational opportunities to promote the understanding of these rights and responsibilities throughout the off-campus student population.

Fraternity and Sorority Life

3103 FPG Student Union, CB# 5210
(919) 962-8298
[unc_fsl](#) (Instagram)
<http://fsl.unc.edu> (Web)
twitter.com/uncgrieks (<http://twitter.com/uncgrieks/>) (Web)
fsl@unc.edu (email)

Fraternity and Sorority Life (<https://ofslci.unc.edu/>) provides services, programs, and assistance to the 51 organizations that make up the Chapel Hill Greek community. The office's mission is to enhance the academic experience, holistic development, and civic contribution of students by providing effective services and developmental opportunities that enrich the Carolina experience. Fraternity and Sorority Life advocates for the fraternal movement by educating, advising, and empowering fraternities and sororities and their members to live according to their organizational values and contribute to the University and greater community.

Information Technology Services

Web: its.unc.edu (<http://its.unc.edu>)
Telephone: (919) 962-HELP (4357)
T: 711 NC RELAY

Information Technology Services (ITS) leads UNC–Chapel Hill in planning, implementing and maintaining the University's technology services. The ITS staff is dedicated to delivering reliable, secure and satisfying information technology solutions and experiences to the University community.

For more information on free software, computer setups, and other tech services, visit its.unc.edu/get-started/ (<https://its.unc.edu/get-started/>). To keep up with ITS throughout the year, follow @UNCTarHeelTech on Instagram, Threads, and X (formerly Twitter).

Tech Tools

ITS provides UNC students with tech for both work and play. Here are the top free tech tools from ITS:

- Adobe Creative Cloud. Visit adobe.unc.edu (<https://adobe.unc.edu>) to request a free license to get started with digital imaging, video and audio editing, and more.
- Microsoft Copilot with Data Protection. Copilot is an enterprise level generative AI tool. Visit copilot.microsoft.com (<https://copilot.microsoft.com>) and sign in with a UNC email address to get started.
- LinkedIn Learning. From public speaking to prompt engineering to Photoshop, LinkedIn Learning has it all. Sign up at go.unc.edu/linkedin/ (<https://go.unc.edu/linkedin/>) for free access.
- Web hosting. Make a WordPress website for class, a club or just for fun at tarheels.live (<https://tarheels.live/>).
- And more! Visit software.unc.edu (<https://software.unc.edu>) to see what else ITS offers.

Adobe Creative Cloud

adobe.unc.edu (<http://adobe.unc.edu>)

UNC–Chapel Hill provides all students and instructional faculty and staff with access to Adobe Creative Cloud at no additional cost to students. Adobe Creative Cloud is a package of creative desktop applications for digital imaging, design, web, and video, plus free stock photos and cloud storage. Popular Adobe Creative Cloud apps include Photoshop, Illustrator, Premiere, Acrobat Pro, and InDesign. New students can activate their license by visiting adobe.unc.edu.

Carolina Computing Initiative

cci.unc.edu (<http://cci.unc.edu>)

Undergraduate students are required to bring laptops that meet the University's minimum standards for their graduating class. The Carolina Computing Initiative (CCI) ensures that students have access to high-quality computers and exceptional support services. All CCI laptops come with a standard software package, warranty, and protection plans.

CCI laptops are offered at deeper discounts than standard educational pricing, and many students are eligible for laptop grants that cover the entire cost of a CCI laptop package. New students can apply for this need-based financial aid by submitting the College Board CSS/Financial Aid Profile to UNC–Chapel Hill. Purchase your laptop or use your laptop grant at the Tech Shop, the technology division of the UNC Student Stores.

Students who opt not to purchase a CCI machine are still required to bring a laptop that meets the technology requirements specified by the University.

Students with CCI laptops receive on-site tech support, hardware repair, and loaner laptops through the ITS Service Desk. While software and operating system support is available through the ITS Service Desk for non-CCI laptops, the level of support for students who own a CCI laptop

is higher. Hardware support and loaner laptops are available on campus for students who own CCI laptops, while for non-CCI laptops, hardware support is the responsibility of the student.

For more information about the advantages of owning a CCI model, visit cci.unc.edu (<https://cci.unc.edu>).

Printing

UNC–Chapel Hill fee-paying students are given an allotment of pre-paid pages on their One Card for printing each semester. Once the allotted pages have been used, students may purchase additional pages. Visit print.unc.edu (<https://print.unc.edu>) for a map of 70 campus printing locations and details about mobile and touchless printing.

ITS Service Desk

The ITS Service Desk is the central point of contact for students who need tech help. The Service Desk assists students with hardware and software problems and answers questions about UNC–Chapel Hill technology services. Assistance is free to all students.

Students can contact the Service Desk by calling (919) 962-HELP, visiting help.unc.edu (<https://help.unc.edu>) to chat or submit a request, or visiting us in person in the Frank Porter Graham Student Union. Hardware repairs for CCI computers are made at the Service Desk. While students' CCI machines are being repaired, the Service Desk may be able to provide students with a loaner laptop.

ResNET: Residential Networking, Education, and Technology

ResNET provides on-campus residents with on-site tech support and education. Residents are served by more than 40 live-in student techs who provide any tech support that residents may need. Throughout the year, ResNET hosts educational events focused on showing new technology on campus. ResNET maintains the Carolina Gaming Arena for campus computer and console gameplay. Find more at resnet.unc.edu (<https://resnet.unc.edu>) and carolinagaming.unc.edu (<https://carolinagaming.unc.edu>).

Download CarolinaGO

CarolinaGO, the University's official mobile app, is a collaboration between ITS and student leaders. With CarolinaGO, students can access a mobile version of ConnectCarolina, check dining hours, find bus schedules, check printing availability, and more. Maps also make it easy for new students and families to navigate campus. Search "CarolinaGO" in the App Store or Google Play and download.

The James M. Johnston Center for Undergraduate Excellence

225 Graham Memorial
218 E. Franklin Street
(919) 966-5110

The James M. Johnston Center for Undergraduate Excellence (<http://honorscarolina.unc.edu/johnston-center/>) is a "democracy of learning" open to students, faculty, alumni, and visitors from all corners of the Carolina campus and beyond. The mission is to encourage undergraduates' active engagement with research, scholarship, and artistic endeavor; to promote innovative teaching; and to provide a social setting in which students can engage in thoughtful discussions with professors and classmates.

The Johnston Center houses Honors Carolina (<http://honorscarolina.unc.edu/>), the Office of Burch Programs (<http://honorscarolina.unc.edu/fellowships/burch-fellowship/>) and Honors Study Abroad (<http://honorscarolina.unc.edu/global-honors/>), the Office of Distinguished Scholarships (<http://honorscarolina.unc.edu/ods/>), the Office for Undergraduate Research (<http://honorscarolina.unc.edu/research/>), the Robertson Scholars Program (<https://robertsonscholars.org/>), and the Beasley Multimedia Center.

The Johnston Center's student-faculty advisory committee advises its director on all aspects of programming and planning.

LGBTQ Center

Student Academic Services Building South, Third Floor, Suite 3308
385 Manning Drive
(919) 843-5376
lgbtq@unc.edu

The Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ) Center (<https://lgbtq.unc.edu/>) works to foster a welcoming and inclusive environment for UNC–Chapel Hill community members of all sexual orientations, gender identities, and gender expressions. The LGBTQ Center offers educational training programs such as Safe Zone, student social groups such as Club Soda, student leadership programs such as the Ambassador's and direct support and advocacy to students, staff, and faculty.

New Student and Family Programs

Student Academic Services Building South, Suite 3318
(919) 962-8304
newstudents@unc.edu

New Student & Family Programs (NSFP) (<https://nsfp.unc.edu/>) provides new undergraduate students the information and activities needed to transition smoothly to the University of North Carolina at Chapel Hill, and promotes an ongoing relationship between the families of undergraduate students and the University in support of their students' success.

To fulfill this mission, NSFP provides transition programs and services, communications for new students and families, and student leadership opportunities.

First-year and transfer students (and their families) attend New Student and Family Orientation prior to their first semester. The transition process continues when students arrive and participate in Weeks of Welcome.

NSFP's family programming includes Carolina Family Weekend, the Family Football Experience, Spring Family Day, communications through the UNC Family Experience portal, and family engagement opportunities, including the Carolina Parents Council and High Fives for Heels.

NSFP provides paid student leadership opportunities across four student teams, including Orientation Leaders, the WOW Board, Project Coordinators, and Undergraduate Fellows.

Student Affairs

Henry Owl Building
230 East Cameron Avenue
(919) 966-4045
studentaffairs@unc.edu

Student Affairs (<https://studentaffairs.unc.edu>) fosters the learning and development, health and well-being, campus and community engagement, and sense of belonging of our more than 31,000 undergraduate, graduate, and professional students at Carolina. Our resources and programs are designed to support students' retention, persistence, and success, helping them become responsible citizens and leaders on our campus, as well as in our local and global communities. Student Affairs comprises 18 departments and employs more than 300 full- and part-time staff and more than 1,300 students in myriad roles.

Student Affairs provides resources, programs, and services that facilitate students' learning beyond the classroom. We believe in a holistic approach to student development and aim to interconnect students' academic experiences with leadership, civic engagement, career readiness, innovation, and service learning, and other opportunities that are hallmarks of a UNC–Chapel Hill education. We promote welcoming, respectful, and intentionally inviting environments that elevate the well-being of individuals and our community and seek to extend our Carolina culture of compassion and care, on campus and beyond.

Student Dining Services

Carolina Dining Services
(800) UNC-MEAL
36 Lenoir Drive, Chapel Hill, N.C. 27599

Carolina Dining Services (<https://dining.unc.edu/>) offers several meal plans that offer the convenience and value of purchasing meals on campus ahead of time. Meal purchases can be made with the UNC One Card using a meal plan, Dining Flex, à la carte, expense, or cash. To find out more about acquiring a UNC One Card, visit the One Card Office website (<https://onecard.unc.edu/>) or the UNC One Card office on the third floor of UNC Student Stores.

Students can use their meal plans at several of the campus all-you-care-to-eat dining facilities, as well as at retail locations, food trucks, for on-campus delivery, and more. On North Campus, Top of Lenoir is an award-winning facility with an array of menu choices. On South Campus, the Rams Head Dining Hall is a 30,000 square foot state-of-the-art facility that includes several restaurants and all-you-care-to-eat venues.

Student Government

The by-laws of the Board of Trustees of the University invest in the chancellor of the University "the duty . . . to exercise full authority in the regulation of student conduct and in matters of student discipline." At the same time the chancellor has delegated authority to exercise disciplinary and administrative functions in student life to agencies of student government. Within the context of this delegated authority and responsibility, the student body at the University has been self-governing for decades.

Student government at Carolina is more than 100 years old, and hundreds of students are involved in the various branches every year. From serving on the Board of Trustees to the appropriation, oversight, and authority of student fees, from instituting governmental service to enforcing the Honor Code, student government affects the life of every student every day.

The entire framework of student government's activities rests on its ability to maintain the foundation of administrator-student relations. The University should serve as an advisor, not as a supervisor, to the student body. To enjoy this freedom, students at Carolina must be willing to take a certain amount of responsibility to develop their own community and

community values. Student government serves to maintain this freedom and the advisory, not supervisory, relationship.

In 1876 the Honor System officially ended all vestiges of the monitorial system; in 1904 a judicial body, the University Council, was established; in 1938 the Student Legislature was established; and in 1946 a written constitution was approved. In 1968 the coeducational Honor Court was formed out of the Men's Court and Women's Court to hear all Honor Code cases. The *Instrument of Student Judicial Governance* was ratified and put into operation in 1974, was significantly revised in 2003, and then amended in 2015 and 2017.

Student government at UNC–Chapel Hill approximates the federal system of government with its three branches: an executive branch, a legislative branch, and a judicial branch.

The Executive Branch of Student Government

This group (<http://execbranch.unc.edu/>) serves as the official voice of the student body to the University and broader community, including the town of Chapel Hill and the state of North Carolina. Heading the executive branch is the student body president, assisted by the vice president, the president of the Graduate and Professional Student Government, student body treasurer, student body secretary, the chief of staff, and the senior advisor. As determined by and reflective of the needs of the student body, the president structures his/her cabinet and committees and makes appointments to a wide range of University committees that address those needs and other concerns as they arise during the year. These committees usually include hardship parking, elections board, University services, information technology, student life, minority affairs, first-year focus council, and public service.

Legislative Branch

Student Congress is unicameral, consisting of 41 representatives elected by the student body, with the student body president and the student body treasurer serving as nonvoting ex officio members. The speaker of the Student Congress is elected from among the 41 representatives. Graduate and professional students and on- and off-campus undergraduates are proportionally represented in the Congress.

Student Congress handles considerable legislation and, as one of its primary responsibilities, oversees the student activity fees budget and other student fee areas. Established by student and University committees before approval by the Board of Trustees, a predetermined amount of the fees paid by each student provides the source of funds for Student Congress's annual allocation and subsequent appropriations budgets. These funds are allocated to petitioning student organizations that have received official University recognition. The student body can petition for changes in the student activities fee at any time.

Student Congress representatives are elected in the spring for one-year terms, and each member serves on one of three standing committees: finance, rules and judiciary, and student affairs. A fourth committee, ethics, is composed of senior members of the Congress.

Judicial Branch

There are two major areas that comprise the judicial branch; the first is responsible for the *Instrument of Student Judicial Governance*, and the second is responsible for resolving issues related to the Student Code (<https://senate.unc.edu/wp-content/uploads/sites/14573/2022/06/USG-Student-Code-06.15.22.pdf>).

The Honor Court hears all cases involving potential violations of the Honor Code. There are separate courts for undergraduate students,

graduate students, and students in the Schools of Law, Medicine, Dentistry, Pharmacy, and Business. The Honor Court is organized as follows:

- Office of the Student Attorneys General: The appropriate (undergraduate or graduate) student attorney general investigates all potential violations of the Honor Code. Staff members also present cases to the Honor Court and assist students accused of violating the Honor Code.
- University Hearings Board: These boards are made up of faculty, staff, and students. The University Hearings Board generally hears appeals of Honor Court cases.
- Students interested in serving on the Honor Court or the student attorney general's staff should contact the Honor System Office at (919) 966-4084 for information about how to apply.
- Student Supreme Court: This court adjudicates all issues of student constitutional law to be decided under the Student Code. This body most closely fills the traditional judicial branch of government and consists largely of students with previous experience in student government, mediation, and/or law.

For Graduate Students

The Graduate and Professional Student Government (GPSG) (<http://gpsf.unc.edu>), the official representative of graduate and professional students at the University, is organized based on school, departmental, and curricula organizations. The GPSG provides communication between graduate and professional students, represents graduate and professional students both within and outside the University community, and provides structures capable of dealing with ongoing issues and concerns. It also allocates and administers the funds appropriated to it from student fees. Every duly enrolled graduate and professional student is automatically a member of the GPSG.

Transportation and Parking

Public Safety Building at 285 Manning Drive (via Paul Hardin Drive)
(919) 962-3951
Weekdays 7:30 a.m. to 5 p.m.

Transportation and Parking (<https://move.unc.edu/>) is an essential part of the University and is responsible for coordinating all traffic, parking, and transportation around campus.

Parking

Students at UNC–Chapel Hill who park an automobile on weekdays in University parking areas are required to obtain a parking permit. Students, excluding first years, may apply for parking permits during online registration (<https://move.unc.edu/parking/student-parking/>). Transportation and Parking uses virtual permits for parking on campus.

Weeknight parking is in effect Monday evenings through Friday mornings from 5 p.m. to 7:30 a.m. Student fees cover the annual permit cost (excluding first-year students). Daytime permits are honored during weeknight parking and no further action is required. Students without a daytime permit must register their license plate online (<https://move.unc.edu/parking/weeknight-parking/>) to receive weeknight parking access for the academic year.

Parking permit holders must park only in specific zones as indicated on their permit assignment. Please note the signs at the entrances to each lot which detail the hours of enforcement for that parking area.

Accessibility Accommodations

Students who have mobility limitations that require transportation accommodations must apply through the Transportation and Parking Accommodations Committee (<https://move.unc.edu/parking/accessibility/tpac/>). In accordance with the Ordinance Regulating Traffic and Parking at the University of North Carolina at Chapel Hill (<https://move.unc.edu/about/publications/parking-ordinance/>), students are required to apply for and purchase the appropriate permit to park in the spaces reserved for mobility-impaired employees and students.

Vehicles found parked illegally may be cited by Transportation and Parking and subsequent violations may result in further citations, immobilization ("booting"), or towing of the vehicle. Citations may be appealed through the Transportation and Parking Appeals Office within 10 calendar days upon receipt of the citation. Citations can be appealed in person during office hours Monday through Friday from 7:30 a.m. to 5 p.m., online (<https://move.unc.edu/account/>) or by mail.

Commuter Alternative Program

The Commuter Alternative Program (<https://move.unc.edu/cap/>) (CAP) is designed to reward University employees and students for the use of alternative transportation (bicycling, walking, transit, or ridesharing) as their primary commute to campus. CAP is only available to off-campus students who do not have an on-campus daytime parking permit. CAP offers prizes, discounts from local merchants, and other benefits to members.

Local and Regional Transit

The University and the towns of Chapel Hill and Carrboro work together to provide the fare-free Chapel Hill Transit (<http://www.townofchapelhill.org/town-hall/departments-services/transit/>) system. No bus pass is needed when boarding a Chapel Hill Transit bus, and anyone can ride. Campus U and RU (Reverse U) routes run in continuous loops from 7 a.m. to 8 p.m., serving nearly every area on campus.

Commuting students can use any of the Park and Ride lots served by Chapel Hill Transit. All Park and Ride lots require a permit, which may be purchased through Transportation and Parking (<https://move.unc.edu/transit/park-ride/>) or through the Town of Chapel Hill (<http://www.townofchapelhill.org/prlots/>). In the case of an emergency, the University's P2P Emergency Ride Back (<https://move.unc.edu/p2p/on-demand/>) service is available to provide transportation to the Park and Ride lots or any location within Carrboro or Chapel Hill municipal boundaries.

Regional transit to the Raleigh-Durham International Airport (RDU), Raleigh, Durham, Hillsborough and other nearby cities is available through GoTriangle. Bus service to Alamance, and Guilford counties is also available, and all regional transit agencies provide free Park and Ride (<http://move.unc.edu/transit/>) lots. Get transit directions using Google Maps (<https://transit.google.com/>) and see buses in real-time online (<http://triangle.transloc.com/>) or by downloading the TransLoc app. For more route information, call GoTriangle at (919) 485-RIDE or visit the GoTriangle website (<https://gotriangle.org/>).

Point-to-Point

Point-to-Point (<http://move.unc.edu/p2p/>) (P2P) offers fare-free, fixed-route service aboard the P2P Express buses, operating on a continuous loop around campus during evening hours, 7 p.m. until 4 a.m., seven nights a week when residence halls are open during fall, spring and summer semesters. Students must show their UNC One Card to board the P2P Express. After dark, on-demand services can be requested by

students in areas that are not served by the P2P Express route. P2P also offers fare-free, on-demand transportation service to students with accessibility needs and students going to or from Campus Health 24 hours a day. It also offers additional services including the fixed-route P2P Shuttle serving Baity Hill, an airport shuttle to RDU for select school breaks, and more. On-demand services can be requested with the TransLoc app.

Safe Ride

Safe Ride (<https://www.townofchapelhill.org/government/departments-services/transit/safe-ride-program/>), operated by Chapel Hill Transit (<http://chtransit.org>), aims to provide increased mobility between 11 p.m. and 2:30 a.m. There are three Safe Ride bus routes operating on Thursday, Friday, and Saturday nights when the University is in session. They provide service between campus and many private student housing developments, as well as other off-campus destinations.

Bicycle Registration

Bicycle registration is required for bicycles on campus. The program serves as a deterrent to crime, aids in the identification of lost or stolen bicycles, and enables the University to plan for improved bicycle parking facilities around campus in the future. All students who register their bikes will receive a 50% off coupon for a U-lock from UNC Student Stores. Bicycle registration can be done online (<http://move.unc.edu/bike/>) or in person at the Public Safety Building. Cyclists who live off campus may join the Commuter Alternative Program.

Tar Heel Bikes

The University partners with Spin to provide the Tar Heel Bikes bikeshare program (<https://move.unc.edu/bike/bikeshare/>) for the Carolina community. A fleet of 100 electric assist bikes is located at bikeshare hubs across campus. These e-bikes are available for use by students, employees, and visitors, and provide a convenient and cost-effective way to get around campus and designated areas throughout Chapel Hill and Carrboro.

Share The Ride NC Rideshare Matching

Share The Ride NC (<http://unc.sharetheridenc.org/>) is an easy way to quickly and securely find a carpool partner. The private UNC–Chapel Hill Share The Ride NC community allows you to find friends, classmates, and coworkers going the same way you are. Share The Ride NC helps you offer or request rides for commutes, road trips and popular events. Riders choose the meeting location, days, and times they want to carpool.

Zipcar

Zipcar (<http://www.zipcar.com/unc/>) is a convenient car sharing service that allows students and employees to access a vehicle on demand by the hour or day. Cars are located throughout campus and can be reserved online or by phone 24 hours a day, seven days a week.

For More Information

Concerns may be addressed at the following campus telephone numbers:

- General Information (919) 962-3951
- Parking Control (919) 962-8006
- Accounts Receivable (919) 962-3097
- Parking Appeals (919) 962-3953
- Point-to-Point Shuttle Dispatcher (919) 962-7867 (962-"P-TO-P")

Students with temporary mobility limitations or other hardships requiring special consideration should contact Accessibility Resources and

Service (<https://ars.unc.edu/>) for complete information on transportation options.